myenglishteacher

TERMS OF SERVICE

FREE 30-MINUTE MEETING

The meeting is a free, 30 minute Skype conversation with me. We will meet, assess your English language level and establish your learning objectives. You can ask me any questions during our meeting.

SCHEDULING AND COMPLETING LESSONS

After our meeting, should you decide to commit, we will plan our lesson times. Lessons must be scheduled in advance. Lessons must be booked directly with me.

Lessons are single (1 student) or shared (2 students). In case of 2 students, both must be at the same language level. This can be assessed during the free consultation and/or with the online placement test.

The lessons are scheduled on a weekly basis with a recurring schedule attributed to the student (same day and same hour every week, except for rescheduled and/or make up lessons). At least a 3 to 6 month commitment is requested.

N.B. The lesson is 55 minutes long.

PAYMENT

Lessons must be paid in advance, before the start of the lessons. For example, if you book a package of 5 lessons, you must pay the 5 lessons in advance.

You will be sent an invoice after payment. See my "payment instructions" for more details.

RESCHEDULING AND CANCELLATIONS

Lessons will NOT take place if payment has not been made.

A 48-hour notification is required instead in order to reschedule or cancel a lesson. It is the student's responsibility to reschedule or cancel a lesson by email or text message.

Any changes you make to your lesson schedule without a 48-hour notification will NOT be honored and the lesson will count as completed and not reimbursable.
In case of changes on my part, a makeup lesson will always be guaranteed.

Exceptions: In case of an emergency or unexpected event (such as, a serious personal problem, an accident, a sudden onset of illness, bad weather, etc.…) that does not allow you to give the required notification, please call me directly as soon as possible to explain the circumstance. A makeup lesson is usually guaranteed in these cases.

Lateness: If you are late, it is important to let me know as soon as possible. The lesson will take place for the remaining time of your time slot. The lesson will be considered completed, without the possibility to makeup the minutes you were late for. You may NOT arrive to your online lesson later than 15 minutes, without notification and still receive a lesson.

I am looking for serious and motivated students who are respectful of my profession and work schedule. I strongly discourage absenteeism and lateness. If the student repeatedly reschedules lessons and/or is consistently late, I reserve the right to discharge the student and open the time spot for another student.

ONLINE LESSONS

What you need to start: a computer, a webcam, a skype account, head phones (optional).

Please check your internet provider to assure that your internet speed is adequate to support online video conferencing. You are responsible for your internet connection. Make sure that you are in the same room as your WiFi during you lessons as this will cut down on and possibly eliminate audio/visual delays.

I have chosen SKYPE as my form of communication. I find it quite reliable and user-friendly and it's free. If you don't have SKYPE, you can easily download the software at this link: https://www.skype.com/it/download-skype/skype-for-computer/

Once you have downloaded Skype all you have to do is create a personal account. You will have a SKYPE name which will be needed to send a contact request and connect with me. Either one of us can make the contact request. When the contact request is accepted, we are connected and can make our calls.

If your or my internet connection fails before or during a lesson, we will wait for each other for the first 30 minutes. If we are able to do at least 30 minutes of our lesson it will count as completed. When possible, compatibly with my availability, the time lost can be made up.

DISCLAIMERS

My website **www.bmyenglishteacher.com** contains links to third party websites or services that are not owned or controlled by Beatrice Missadin. Beatrice Missadin has no control over, and assumes no responsibility for the content, privacy policies, or practices of any third party web sites or services. You, the student, further acknowledge and agree that Beatrice Missadin shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such web sites or services.

The information contained on my website **www.bmyenglishteacher.com** is for general information purposes only. I assume no responsibility for errors or omissions in the contents. I do not warrant that the website is free of viruses or other harmful components.

These Terms of Service shall be governed and construed in accordance with the laws of Italy, without regard to its conflict of law provisions.

These Terms of Service apply to all students.

Access to English lessons is conditioned on the acceptance of and compliance with these Terms of Service.

If you have any questions about my Terms of Service, please contact me at bmyenglishteacher@gmail.com

These Terms of Service were last updated on 31 December, 2020.

Beatrice Missadin